

Loan Default/Federal Grant Overpayment Instructions

We have completed the initial review of your recent Free Application for Federal Student Aid (FAFSA). Through a database match, the U.S. Department of Education has identified you as being in default on a student loan and/or owing on a federal grant overpayment. Please refer to the details below for instructions on resolving your default or overpayment situation.

****PROCESSING OF YOUR FINANCIAL AID HAS STOPPED UNTIL THE LOAN DEFAULT/ GRANT OVERPAYMENT HAS BEEN RESOLVED****

- Please contact the agency or Department of Education at the Service Center indicated on your FAFSA Submission Summary (FSS). Or for loan information, you may contact Federal Student Aid at studentaid.gov/manage-loans/default/get-out; for grant overpayment information, contact the U.S. Department of Education at 1-800-621-3115.
- **When you have resolved the defaulted loan and/or Federal grant overpayment, please send a copy of your clearance letter that your account has been resolved.**
- The documentation must clearly state that your default has been cleared and/or that your federal grant overpayment has been paid in full and that you are again eligible for Title IV federal financial aid.
- Be sure to attach all of the necessary documentation. If the information received is incomplete, we may ask you to submit further documentation.

To receive any federal or state funding you must provide documentation indicating you are out of default or can document grant overpayment was satisfied.